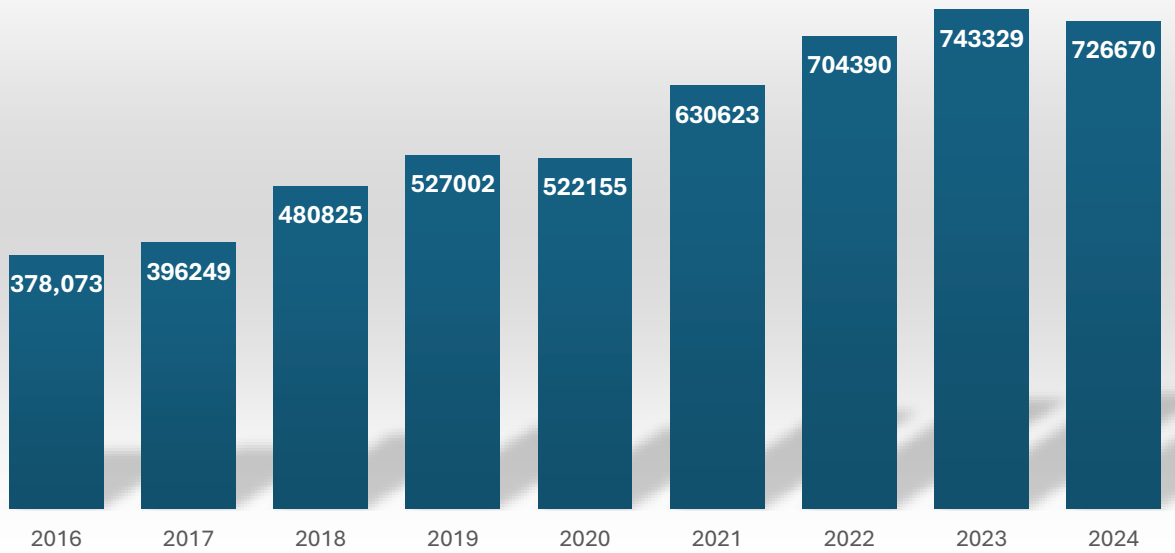


Total Phone Calls Processed 9-Year Trend



9-1-1 CALLS 9-YEAR TREND

