Cook County
Emergency Telephone System Board

July 10, 2026
10:30 a.m.

ATTENDANCE

Board Members in attendance;
Mr. John Cornier
Mr. Timothy Doherty
Mr. Thomas Gadomski
Mr. Arthur Jackson
Mr. Michael Kuryla
Mr. John Matthews
Mr. Arturo Robles
Mr. Kevin Sisk

Staff and Guests in attendance;
Mr. Martin Bennett, Executive Director
Ms. Valerie Rhodes, Director of Administration
Mr. Matthew Carlson, Director of Support Services

Guests in attendance virtually;
Mr. Evan Stahlman, Lauterbach & Amen
Mr. Brandon Guzzi, Lauterbach & Amen

Executive Director Bennett called the meeting to order at 10:30 a.m.

Attendance was taken.

MOTION TO APPROVE MINUTES

Mr. Sisk made a motion, and Mr. Cornier made the second to approve the Board meeting minutes of May 15, 2026, as presented.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

LEGISLATIVE REPORT

LEGISLATIVE REPORT – JULY 2026
Mr. John Kelly's report is as follows;
The Illinois Legislature adjourned the Spring Session on May 31st. Veto session dates are set for November 17-19 and December 1-3. No action was taken on the surcharge increase legislation, however, there was good discussion with several legislators in the waning hours of the session. There were very few bills which affected 9-1-1 or the ETSB acted on during the session. HB 5107 School Safety – Panic Alert System requires schools to consult with the 9-1-1 authority for panic alarm integration requirements prior to the district purchasing or implementing a panic alert system. The Act does not mandate schools to install panic alert systems. The bill also requires the Illinois State Police to develop standards relative to the implementation of these systems. SB 3798 provides for changes to the Community Emergency Support Services Act (CESSA). Among those changes is the requirement that by July 1, 2027, all PSAPs shall use protocols established under CESSA to identify behavioral and mental health emergencies that do not require law enforcement response. The Statewide 9-1-1 Advisory Board will next meet on July 14, 2026. Topics for discussion will include the decrease in surcharge revenue, the 9-1-1 Strategic Plan, and whether drone response programs should be considered for surcharge funding. On the federal level, Congress has not taken any action on the reclassification of telecommunicators or any funding for nationwide NG9-1-1.

Executive Director Bennett advised there was no action taken on surcharge and they are trying to target the fall veto session to address that. He added that there is an upcoming Statewide Advisory Board meeting to again discuss the decrease in surcharge across the board for all agencies.

Executive Director Bennett had a meeting the other day regarding SB3798 – CESSA legislation. He is working on verifying that our call diversion method of utilizing the Cook County Treatment Response Team meets all the legislative requirements by July 1st, 2027.

COMMUNICATIONS CENTER OPERATIONS

JUNE SEVERE WEATHER
Executive Director Bennett provided call statistics for the severe storms that occurred in June. In addition to the severe weather on June 10th, we also experienced an outage with CAD. Executive Director Bennett is working with the Sheriff's Office IT and the Network Control Center to investigate what happened. So far, they have advised that there were multiple outages across the county that flooded our routers.

The day ended with 1,141 9-1-1 calls when we typically get around 500. All calls for the day totaled 3,700. There were 242 calls for Crestwood that were 10-digit calls. A pumping station lost power, so residents no longer had water. At 1600 hours, there were 606 phone calls, including abandoned 9-1-1 calls that needed to be called back. There were approximately 40 people in the room at the time. It was so busy that we had difficulty reaching fire departments because they were overwhelmed with calls.

The last page of the call statistics showed a history of calls. The busiest time of the year is the 4th of July. We are exploring non-emergency call-handling currently being worked on for Animal Control to use for non-emergency call-handling for storm-related calls, like trees down, and non-emergency call-handling for firework-related calls.

CONSOLIDATION UPDATES
Executive Director Bennett informed the Board that Riverdale Police will cut over on Wednesday, July 15, 2026. They will join Harvey and Phoenix on the radio band. In the fall, Des Plaines Fire will join the center. Next, the Leyden-area agencies will start cutting over around November.

RESOLUTION – MELROSE PARK
Executive Director Bennett requested a motion to accept the Village of Melrose Park into ETSB.

Mr. Cornier made a motion, seconded by Mr. Matthews, to approve resolution 26-0710-01 to add the Village of Melrose Park to Cook County ETSB.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

RESOLUTION – STONE PARK
Executive Director Bennett requested a motion to accept the Village of Stone Park into ETSB. This would be for police only since Melrose Park is contracted to provide fire and EMS services for Stone Park.

Mr. Kuryla made a motion, and Mr. Sisk made the second to approve to approve resolution 26-0710-02 to add the Village of Stone Park to Cook County ETSB.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

CRESTWOOD BUILD UPDATE
Executive Director Bennett advised that the flooring is being installed in the dispatch center and IT server room. The exterior of the building is nearly complete. A lot of wiring has been installed, but there are also a lot of rough ends that we hope to have cleaned up by the fall for the Board to take a tour.

GEOCOMM MAINTENANCE AMENDMENT
Executive Director Bennett advised we signed a contract with GeoComm to maintain our GIS data. One of the responsibilities of a jurisdiction is assigning and correcting addresses within its jurisdiction. He recommended an amendment to the current GeoComm contract to include addressing to streamline the process, considering all the jurisdictions joining the center. Executive Director Bennett requested approval for $9,491.58 to amend the contract to include addressing for year one of service.

Mr. Robles made a motion, and Mr. Matthews made the second, approving an amendment to include addressing for year one of service for the cost of $9,491.58.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

GOVWORX COMMSCOACH ASSIST & DISCOVERY
Executive Director Bennett advised that we currently use two GovWorx products. The first is Quality Assurance (QA) to assess 9-1-1 calls. It pulls all the data related to a call and checks the data against our policies and procedures to determine if the telecommunicators and call-takers followed the established procedures. The other is Hire, which is an online test for applicants to rank their ability in performing job-related tasks in different categories.

Executive Director Bennett recommended expanding services with GovWorx to include two new products. CommsCoach Assist would provide procedure recommendations while on a live 9-1-1 call based on the context of the conversation for the telecommunicator or call-taker to reference without needing to conduct a search. CommsCoach Discovery is the other product, which will address our issue with a large influx of requests for audio recordings. We get approximately 250 requests per month. CommsCoach is already connected to our databases for QA, so the system would start gathering data when a request is received. The data package would be reviewed for accuracy and completeness, then be sent to the appropriate party.

As early adopters, GovWorx offered a significant discount of $71,585, bringing down the cost from $128,510 to $56,925, and ensured the price would not increase.

Mr. Sisk asked if redaction is included. Executive Director Bennett answered, yes, redaction options would be up to the agency.

Mr. Cornier made a motion, seconded by Mr. Matthews, to approve the first payment of $56,925 for CommsCoach Assist and CommsCoach Discovery.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

NICE RECORDER

Executive Director Bennett informed the Board that our Nice recorder records audio for phone calls and radio traffic. Radio traffic is encrypted and is on Motorola's secure network. When we purchased Nice, we had to purchase the radio part through Motorola and the phone part through Word Systems, Inc. (WSI). Motorola did not want to open certain ports to share data with other vendors, including GovWorx. After several meetings, WSI came up with a solution that was approved by Motorola. Our Nice system was procured in 2019 and installed in 2020. We will be due for a refresh during the summer. Executive Director Bennett will research other solutions on the market to determine if there may be a better option available. Due to all the variables, it may be worth bringing in a group that specializes in conducting needs assessments for 9-1-1 centers, then discuss their feedback to determine the best solution.

RAPIDSOS UPDATE

Executive Director Bennett advised we have been working with RapidSOS on non-emergency call-handling that is like an automated attendant to utilize AI protocols to route incoming calls. The system would collect the information and send it to the appropriate recipient at the conclusion of the call. The contract was finalized about a week ago and the product will be ready for implementation later in July.

The other project we have been working on with RapidSOS is the analytical data. Executive Director Bennett is hopeful that the data will be ready to demonstrate for the Board in the next few weeks.

VEHICLES

Executive Director Bennett requested to purchase 3 vehicles. One of our Mavericks, Unit 2401, will be reassigned to pool car activities for radio programming. We would purchase a Ford F150 to be assigned to the Director of Support Services and two Ford Bronco Sports to be assigned as pool vehicles. This is a pass through, and all three vehicles will be paid out of the municipal budget.

Mr. Matthews asked if any would be take-home vehicles. Executive Director Bennett explained that the F150 would be assigned to the Director of Support Services as a take-home vehicle to provide the space for transporting equipment going between the center or IT and our contract agencies. The other two vehicles will be pool vehicles.

Mr. Kuryla asked if there would be additional costs to outfit the vehicles. Executive Director Bennett answered that the F150 will have an MDT and TV installed to conduct on-site training at our contract agencies. The Bronco Sports do not require any outfitting.

Mr. Cornier asked if the vehicles would be marked. Executive Director Bennett advised that they will not be marked.

Executive Director Bennett requested approval for $117,154.92 to purchase one Ford F150 and two Bronco Sports.

Mr. Cornier made a motion, and Mr. Sisk made the second to approve purchasing one Ford F150 and two Ford Bronco Sports for a total cost of $117,154.92 to be paid out of the municipal budget.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

MERCURY NET CLOCK

Executive Director Bennett recommended a Net Clock for Maywood for redundancy. A Net Clock picks up the satellite time and applies it across the board to all our systems so there is no difference between the CAD time, phone time, etc. This would replace our legacy clock that stopped working when the old CAD servers were removed. Executive Director Bennett requested authorization for $22,271.79

Mr. Robles made a motion, seconded by Mr. Gadomski, to approve $22,271.79 to Mercury for a Net Clock at the Maywood center.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

FINANCIAL REPORT

JULY BILL PAYMENT RESOLUTION

The July Bill Payment Resolution is attached for the Board's review.

The significant items to report are;

- AT&T Mobility for $40,000 – Annual Renewal of Rave 911 Suite Licenses
- Cook County Sheriff for $857,659.85 – Pass through to the Sheriff for Dispatch Services
- GovWorx for $36,300 – CommsCoach Assist
- Mercury Systems for $135,935.12 – Majority for Des Plaines Expansion
- Mitsubishi Electric Power Products Inc. for $97,379 – UPS for Crestwood Center
- Motorola for $249,164.59 – Majority for Annual Renewal of On-Site Manager
- RapidSOS for $84,726.03 – Majority for Annual Renewal of Communicator
- Robertson Research Institute for $45,000 – Phase 4 of Protect the Protectors (Pass through to the Sheriff)
- SHI International Corporation for $45,536.84 – Annual Renewal of CommsCoach (Pass through to the Sheriff)
- Sutton Ford for $117,154.92 – 3 Vehicles (Pass through to the Sheriff)
- Verizon Wireless for $21,400 – Majority is for 11 iPads assigned to Des Plaines FD
- Village of Crestwood for $217,305 – Materials and Labor for the Crestwood Build
- Watson for $1,081,170 – Consoles for Crestwood Build

Total Bills $ 3,111,587.59

Mr. Sisk made a motion, and Mr. Cornier made the second to approve the July Bill Payment Resolution as presented in the amount of $3,111,587.59.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

FINANCIAL REPORT
Lauterbach & Amen presented the May 2026 financial report.

CLOSED SESSION
None.

PUBLIC COMMENTS
None.

FOR THE GOOD OF THE ORDER
Executive Director Bennett shared that Palos Park credits Live911 with saving a life during an overdose incident in their village.

MOTION TO ADJOURN
Mr. Matthews made a motion to adjourn the meeting of July 10, 2026, seconded by Mr. Gadomski.

Roll Call Vote;

Cornier	Yes
Doherty	Yes
Fleming	Absent
Gadomski	Yes
Jackson	Yes
Kuryla	Yes
Matthews	Yes
Robles	Yes
Sisk	Yes

Motion carried.

The July 10, 2026 Cook County Emergency Telephone System Board meeting was adjourned at 11:11 a.m.

Next Meeting
August 7, 2026
10:30 a.m.
9511 W. Harrison St
Des Plaines, IL 60016

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Valerie Rhodes, Director of Administration Date